

Personnel and interested parties can make comments, recommendations, reports or complaints concerning the workplace and/or non-conformances to the SA8000 Standard by using the following channels:

- sending an e-mail to [segnalazioniSA8000@brandart.com](mailto:segnalazioniSA8000@brandart.com), which is managed by BRANDART Workers' Representative;
- sending an e-mail to SGS certification body ([sa8000@sgs.com](mailto:sa8000@sgs.com));
- sending an e-mail to the SAI accreditation body: SAAS, 220 East 23rd Street, Suite 605, New York, New York 10010, USA ([saas@saasaccreditation.org](mailto:saas@saasaccreditation.org));
- for employees, insert anonymous paper complaints in the appropriate collection boxes located at the company premises.